New York City Department of Correction Monthly Report on Medical Appointment Non-Production May 2022

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phoneline to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointment for which an individual was not produced in the month of May 2022.

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	May 2022 Overall Non-Production Report								
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
АМКС	173	1	2,343	71	6	0	2	554	3,150
EMTC	131	1	456	142	1	0	0	12	743
GRVC	134	0	757	16	0	0	0	0	907
NIC	133	4	414	1	14	0	5	177	748
OBCC	31	2	282	9	11	2	4	783	1,124
RMSC	137	5	405	8	7	0	0	28	590
RNDC	154	10	1,033	57	59	11	248	1,269	2,841
VCBC	162	0	649	0	3	0	10	41	865
Total	1,055	23	6,339	304	101	13	269	2,864	10,968

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

 $^{^{2}}$ Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school, religious services, or commissary, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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May 2022 Production Refusal Reasons								
Facility	"I do not want the service/I do not want to go to the service" ⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total				
AMKC	2,266	31	46	2,343				
EMTC	373	54	29	456				
GRVC	477	0	280	757				
NIC	387	0	27	414				
OBCC	255	0	27	282				
RMSC	312	89	4	405				
RNDC	695	132	206	1,033				
VCBC	648	0	1	649				
Total	5,413	306	620	6,339				

May 2022 Walkout Reasons							
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total			
AMKC	13	50	8	71			
EMTC	134	8	0	142			
GRVC	6	9	1	16			
NIC	1	0	0	1			
OBCC	0	0	9	9			
RMSC	5	3	0	8			
RNDC	8	1	48	57			
VCBC	0	0	0	0			
Total	167	71	66	304			

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.